

**AWARD OF CONTRACT**

Contract No. IGIB/7-5/327/25-26(88)/82

Dated: 19/05/2025

M/s Rittal India Pvt. Ltd.,  
#23&24, KIADB Industrial Area,  
Veerapura, Doddaballapur,  
Bangalore-561203

Ref: Contract No.: 1600144968 Dated. 16.04.2025

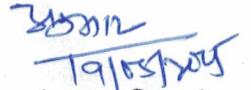
The following work shall be done as per the terms and conditions mentioned on back of this order:-

S.No.	Item Description	Qty.	Amount (Rs)
1.	Comprehensive Annual Maintenance Contract of Data Center  Scope of work as per attached Annexure-I & II  Period of Contract: 19/05/2025 to 18/05/2026	01	59,92,302.00
	<b>Total</b>		59,92,302.00
	<b>Add: GST @ 18%</b>		10,78,614.00
	<b>GRAND TOTAL</b>		<b>70,70,916.00</b>

Total Rs. 70,70,916.00 (Rupees Seventy lakh Seventy thousand Nine hundred sixteen only)

1. **Payment Terms:** Quarterly basis after completion of the work for that part of the period.
2. **TDS:** TDS shall be deducted on prevailing rates for GST and Income Tax as per the extent rules.
3. **Terms of Service:** For CSIR-IGIB, Mathura Road, Delhi.
4. **PERFORMANCE SECURITY:** 5% of the order value, valid 60 Days beyond the CMC period.

Yours faithfully,



भंडार एवं क्रय अधिकारी

Stores & Purchase Officer

(For & on behalf of Council of Scientific & Industrial Research)

प्रतिलिपि :-

1. भंडार अनुभाग
2. लेखा अनुभाग
3. मांगकर्ता: Dr. Ajay Pratap Singh, Scientist इस आशय के साथ की वे क्रय आदेश की जाँच ले और अगर कोई त्रुटि हो तो तुरंत जानकारी में लाएँ.
4. स्वीकृति: बजट उपशीर्ष STS-0002/CMC के अंतर्गत. Rs. 70,70,916.00 (Rupees Seventy lakh Seventy thousand Nine hundred sixteen only) की राशि Dr. Dr. Kumar deep Chaudhary द्वारा स्वीकृत की गयी है
5. कार्यालय प्रति

## Terms & Conditions

1. **Order Acknowledgement:** The Award to be called hereinafter as 'Contract' should be acknowledged within 14 days of the date of order, confirming the acceptance of rates and all other conditions of supply. Any variation in T&C must be intimated at the time of acceptance of order. Non-receipt of order acceptance within the stipulated period may lead to cancellation of the order.
2. **Order Amendment/corrigendum:** Any award amendment/corrigendum made subsequent to this order shall be treated as part of the order.
3. **Invoice/Bill:** Service provider's Invoice indicating *inter-alia* description and specification of the Service, quantity, unit price, total value and currency of the Invoice, should be submitted at the earliest to the Purchase Section of CSIR-IGIB. The Invoice/Bill duly typed and signed should be prepared in Triplicate and submitted for processing payment. It should also be pre-receipted and **affixed with REVENUE STAMP.**
4. **Nomenclature of Items:** The nomenclature used for the item description in the Invoice/Bill should be identical to that used in the order. The dispatch particulars, if any including the name of the transporter should also be mentioned in the Invoice(s).
5. **The number & date & serial no. of the articles** of the order must be mentioned in the Invoice/Bill & the rate must be in accordance with your original quotation/our Order. Any variation in price & specifications must be intimated before affecting the supply.
6. **GST Number:** Please indicate your GST Number on your Proforma Invoice/Bill. **GST No. of CSIR-IGIB is 07AAATC2716R4ZE.**
7. **Mode of Payment:** Payment of your Invoice/Bill shall, normally, be made within 30 days on completion of the services and certification by the user through RTGS. Details of your Bank account may be mentioned in your Invoice/Bill.
8. **Liquidated Damages:** Subject to Force Majeure below, if the service provider fails to deliver any or all of the Services or to perform the Services within the period(s) specified in the Contract, the Purchaser shall, without prejudice to its other remedies under the Contract, deduct from the order value, as penalty, a sum equivalent to 0.5% of the delivered price of the delayed or unperformed Services or contract value in case the delivered price of the delayed or unperformed services cannot be ascertained from the contract, for each week or part thereof of delay until actual delivery or performance, up to a maximum deduction of 10%. Once the maximum is reached, the CSIR-IGIB may consider termination of the Contract.  
  
The same penalty rate shall be leviable in case of delay in installation.
9. **FORCE MAJEURE:** The Service provider shall not be liable for forfeiture of its performance security, liquidated damages or termination for default, if and to the extent that, its delay in performance or other failure to perform its obligations under the Contract is the result of an event of Force Majeure. For purposes of this Clause, "Force Majeure" means an event beyond the control of the Service provider and not involving the Service provider's fault or negligence and not foreseeable. Such events may include, but are not limited to, acts of the CSIR-IGIB either in its sovereign or contractual capacity, wars or revolutions, fires, floods, epidemics, quarantine restrictions and freight embargoes.
10. **Printed conditions,** if any, sent along with the quotation shall not be binding, unless specifically agreed by us.
11. **Dispute Settlement:** All disputes will be subject to Delhi International Arbitration Centre (DIAC), Delhi High Court, New Delhi.

## Annexure 1

## Data Centre Non-IT Infrastructure

S.No	Product No/ Article No.	Description	Qty	UOM
<b>Cooling</b>				
1	3311260	LCP version fitted with 4 fan, 20 kW (max cap 40 kW)	12	Ea
2	3311030	LCP touch screen display	12	Ea
3	3311040	LCP connection hose (pack 2)	12	PU
4	3301370	Vertical shielding for 600 W rack-LCP and 19" angle	24	Ea
5	3301920	Over flow valve 1"	12	Ea
6	DK-SPL	Split airconditioners (inside ups room, make: daikin)	3	Ea
7	DK-SPL	AHU inside network room	2	Ea
<b>Monitoring</b>				
8	7030000	CMC III PROCESSING UNIT	2	Ea
9	7030040	CMC III I/O UNIT	2	Ea
10	7030060	CMC III power rack	7	Ea
11	7030070	CMC III mounting unit 1U	3	Ea
12	7030071	CMC III mounting unit for enclosure frame	1	Ea
13	7030080	CMC III programming cable USB	1	Ea
14	7030093	CAN bus connection cable 2m	44	Ea
15	7030094	CAN bus connection cable 5m	8	Ea
16	7030095	CAN bus connection cable 10m	6	Ea
17	7030100	CMC III CAN bus unit sensor	24	Ea
18	7030111	Temperature /humidity sensor	16	Ea
19	7030190	Universal sensor	4	Ea
20	7200215	Connection cable /extension ,country ver:C13/C14	7	Ea
21	7320440	CMC-TC mounting unit 1U	2	Ea
22	7320441	CMC-TC single cover	1	Ea
23	7320560	Smoke detector	12	Ea
24	7320631	Leakage sensor ,with cable 15m	4	Ea
25	7320820	GSM unit quad band	2	Ea
26	7610000	Cable clamp strap	5	Ea
27	7320790	Automatic door control unit	4	Ea
28	7030060	Ac power pack 230 v	4	Ea
29	7200215	Connector cable c13 c14	4	Ea
30	7320793	Door switch	12	Ea
31	7320450	Mounting module CMC	4	Ea
32	7320792	Automatic door kit 2 piece door	12	Ea
33	7857421	RCCMD license ( 50 NOS)	1	Ea
34	7990103	Software appliance		
	7990203	RiZone software		
	7990303	RiZone graphics tool	1	lot
	7990208	RiZone appliance IP node licence , 4 client licence included		
	7990307	RiZone graphics tool		
	7990014	RiZone SNMP support for unit from other manufactures		
35	DK-SPL	Desktop /system for monitoring (RiZone software)	1	Nos
36	SMS AIRTEL	Alert status through SMS 1000 message per month	2	Nos
<b>Chillers &amp; piping system</b>				
37	DK-SPL	Blue box air cooled scroll 75 TR	2	Nos

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38	DK-SPL	TS 8 server rack 600x 2000 x 1200 front glass door, rear double sheet steel door, 19" mounting angles front /rear. top and bottom cover with cable entry provision. 4point locking system	12	Nos
39	DK-SPL	Side panel screw fixed, 1200mm deep RAL 7035	2	Set
40	8611070	Comfort handle	24	Nos
41	2467000	Lock key insert	24	Nos
42	DK-SPL	Plinth 200mm front 600W and side trims	12	Set
43	DKSPL	Component shelf 720mm deep RAL 7035	24	Nos
44	9789404	Metal shunting ring 90x60 pack for 10	24	Nos
45	9787244	Captive hardware pack of 20	60	Pkt
46	7012009	Baying connetor external pack of 6 rack with lcp	24	Nos
47	9788051	1U 19" horizontal cable manager (zinc blue plated)	60	Nos
48	7151035	Blanking panel 1U	60	Nos
49	DK-SPL	Battery rack with shelf	4	Nos
50	DKSPL	300mm x 1200 plinth 200mm height	12	Nos
51	7113000	Earth bar	12	Nos
52	2567000	Earth strap pack of 5-300mm	12	Nos
53	DK-SPL	Power distribution unit 32A 3phase, Ammeter measurement per strip C13 x 18 nos. C19 x 6 nos	24	Nos
54	DK-SPL	Piping and low side works + AHU for server room	1	lot

**Electrical Panel**

55	DKSPL	Light inside the data centre , utility room and ups room	1	lot
	DK-SPL	Panel for incoming of ups	1	lot
	DK-SPL	Panel for outgoing of ups	1	lot
	DK-SPL	Cable and bus trunking	1	lot
	DK-SPL	Programmable logic circuit for chiller and pump automation	1	lot

**Fire Suppression System**

56	DK-SPL	Intelligent addressable fire alarm and gas release Server room - 15.2x5.26x3.5 mtrs Utility room - 3.23x2.46x3.5 mtrs (detection only) Mux room - 3.23x3.62x3.5 mtrs (detection only)	1	lot
		Very early smoke detection system display, server room - 15.2x5.26x3.5 mtrs	1	
		Water leak detection system server room 15.2x5.26x3.5 mtrs	1	
		Rodent repellent system server room 15.2x5.26x3.5 mtrs	1	
		Argon 300 Bar Gas Release System Server room - 15.2x5.26x3.5 mt	1	

**Data Centre Non-IT Onsite: Operative Support**

S.No	Product/Article No.	Description	Qty	UOM
<b>Trained Staff for DC</b>				
1		3 trained staff to handle DC maintenance and operations on 24x7 basis (replacement to be provided in advance in case of absence of any staff)	1	lot

## Annexure 2

Response time: Within 6 hrs. Of the complaint login.

Maintenance: Maintenance will be performed Quarterly.

Breakdown Calls: Will attend all breakdown calls.

Each Preventive Maintenance will include the following:

- Checking the functioning of Indoor Cooling Unit.
- Air / Water servicing of Chiller Condensing Coil
- Checking of compressor for its proper working.
- Servicing of faulty equipment at site.
- Replacing defective part with new/repared part for compressor/thermostat based on assessment.
- Checking of Microprocessor / control boards.
- Checking of proper functioning of AC Sequencing.
- Checking of AC set point entered according to the site load conditions.
- Inspection of CMC-TC system for tight mechanical fit.
- Inspection CMC-TC for Email / SMS Alerts (If configured)
- Leaks / faults from refrigerant pipes and accessories will be rectified.

### Exclusions:

- Replacement of condenser & evaporator coils, electrical main incoming switch (Switch fuse unit), Main Incoming cable & indicating lamps
- Failure due to non-availability of power / fluctuations.
- Consumables like Foams, Extinguisher gas etc. Any refilling of Released Extinguisher gas will be charged extra
- Civil, Carpentry, Cabling, Stabilizers
- Any repairs to equipment after damage due to natural calamities / Force majeure or damages due to mishandling by 3<sup>rd</sup> party or customer.
- In case of any fault happens to the system because of chilled water quality.
- Day to day operation, Cleaning / maintenance of machine/plant or additional service during year.

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